

Net Voice Now, LLC  
Cancellation Policy  
Effective on 1-1-10

Effective on January 1, 2010 the Net Voice Now, LLC cancellation policy allow for an account to be cancelled with the following penalties:

- 1) For accounts with less than 12 months of term remaining, a one time payment equal to 6 months of total monthly service fees.
- 2) For accounts with between 12 and 24 months of term remaining, a one-time payment equal to 12 months of total monthly service fess.
- 3) For account with between 24 and 36 month of term remaining, a one time payment equal to 24 months of total monthly service fees.

For example, if there is 11 months of term remaining on a contract and the monthly service fees were \$300 per month, the cancellation fee would be a one-time payment of \$1800. ( $\$300 \times 6$ )

Any account cancelling more than 50% of their lines or monthly service fees in a 12-month period, is considered to be cancelling their entire account.

Cancellation notice is required to be given via email and sent to [sales@netvoicenow.com](mailto:sales@netvoicenow.com)